

Effective Date: November 21, 2025

Yves Rocher Armenia - <https://yves-rocher.am>

The website <https://yves-rocher.am> (hereinafter referred to as the "Website") is owned by "Kasbakh" LLC, operating under the name Yves Rocher Armenia, and acting in accordance with the laws of the Republic of Armenia.

These Terms of Use govern your access to and use of the Website.

Please read these Terms carefully, as this document constitutes a legally binding agreement. By accessing and using the Website, you agree to be bound by these Terms. If you do not agree, please refrain from using the Website.

1. Who We Are

Yves Rocher Armenia is the official distributor of **Yves Rocher France**, operating under license to sell health, hygiene, beauty, and cosmetic products within Armenia.

- 1.1. Company Name: "Kasbakh" LLC
- 1.2. Business Registration Number: 286.110.07173 / 13.02.2009
- 1.3. Registered Office: Armenia, Yerevan, Pushkin 52, 3/4, 0002
- 1.4. Contact Email: info@yves-rocher.am
- 1.5. Phone Number: +374 10 534836

2. Website Usage Terms

- 2.1. This Website is not intended for individuals under the age of 16. Such individuals should not provide or post any personal information.
- 2.2. By using the Website, you agree and undertake to:
 - 2.2.1. use the Website in accordance with these Terms of Use,
 - 2.2.2. use the Website solely for lawful purposes,
 - 2.2.3. provide true, accurate, and complete information when registering on the Website,
 - 2.2.4. refrain from violating applicable laws, and fully respect the intellectual property, trademarks, and other proprietary rights of Yves Rocher Armenia and/or any third parties,
 - 2.2.5. refrain from attempting to obtain any kind of personal data,
 - 2.2.6. refrain from posting commercial content, including advertisements and similar materials, unless you have received express authorization from Yves Rocher Armenia,
 - 2.2.7. refrain from engaging in any activity that may disrupt or impair the normal operation of the Website or interfere with others' access and use of it,
 - 2.2.8. refrain from probing or testing the vulnerability of the Website,
 - 2.2.9. refrain from breaching the Website's security or authentication systems or imposing unreasonable or unauthorized load on the Website's infrastructure,
 - 2.2.10. refrain from displaying any behavior that, in Yves Rocher Armenia's sole discretion, may be considered offensive, vulgar, sexual, obscene, or otherwise inappropriate.
- 2.3. The Website reserves the right to:
 - 2.3.1. temporarily, partially, or fully suspend the services provided to you for purposes of technical maintenance or to ensure the system's security, reliability, and uninterrupted functionality,
 - 2.3.2. suspend or terminate access to your personal account if it is used in violation of these Terms of Use, or if there is reason to believe that your account is being accessed by third parties.

3. Product Information and Authenticity

- 3.1. Yves Rocher Armenia is the sole official representative of the Yves Rocher France brand in the Republic of Armenia.
- 3.2. We offer personal care and cosmetic products for individual use only.
- 3.3. All prices displayed on the Website are in Armenian drams (AMD) and include applicable taxes, unless stated otherwise.
- 3.4. All products sold through the Website are imported exclusively and directly from Yves Rocher's official global brand. We do not purchase products from third-party suppliers or alternative importers.

4. Trademarks and Copyright

- 4.1. All content available on the Website - including but not limited to trademarks, trade names, logos, corporate branding, slogans, and product or service design elements - is the exclusive property of Yves Rocher Armenia.
- 4.2. These materials are protected from reproduction, imitation, distribution, and misleading or deceptive use by the laws of the Republic of Armenia and applicable international legal standards.
- 4.3. The Website (including but not limited to its content, images, photographs, graphics, design, structure, and organization) is protected under Armenian copyright law.
- 4.4. All copyrights belong exclusively to Yves Rocher Armenia and are fully protected by the Law of the Republic of Armenia "On Copyright and Related Rights" as well as all applicable international intellectual property regulations. Except for content published by you or unless you have received explicit written permission, you may not copy, reproduce, distribute, publish, upload, display, modify, create derivative works from, transmit, or otherwise exploit any part of the Website.

5. Indemnification

You agree to indemnify Yves Rocher Armenia for any and all damages incurred as a result of your unlawful behavior.

6. Governing Law and Dispute Resolution

- 6.1. These Terms are governed by the laws of the Republic of Armenia.
- 6.2. Any disputes or claims arising out of or relating to these Terms or your use of the Website shall be resolved through negotiations, with due consideration given to the other party's proposals.
- 6.3. If the parties cannot reach an agreement, the dispute shall be resolved in accordance with Armenian law.

7. Contact Information and Additional Resources

- 7.1. If you have questions regarding these Terms of Use, please contact us at:
 - 7.1.1. Phone: +374 10 534836
 - 7.1.2. Email: info@yves-rocher.am
 - 7.1.3. Address: 38 Tumanyan Street, Yerevan, 0002, Republic of Armenia

8. Changes to This Terms

We may update or amend these Terms from time to time to reflect changes in our technologies, legal requirements, or operating procedures. The updated version will always be available on this page with the effective date. We recommend reviewing this policy periodically.

*For more detailed information about the Website, please refer to our **Privacy Policy**, **Cookie Policy**, **Return Policy**, and **Delivery Policy**.*